



TRADE RELEASE – August 21, 2018

CANCELLATION OF FLIGHTS DURING FESTIVE SEASON – DEC/JAN 2018/19

Dear Trade Partners,

Air Namibia confirms the cancellation of selected Domestic, Regional and Intercontinental flights during the festive season from December 23, 2018 to January 6, 2019 due to low demand. See attached (p.2-3) for more details.

Conditions of the procedure

- All passengers will be rebooked on Air Namibia flights accordingly
- Passengers are to be rebooked at no fee
- No rerouting to other airlines except for passengers already ticketed at the time of the issuance of this trade release if, and only if, the change has affected the pax onward connection negatively.
- No provision of accommodation and/or transport

AUTHSW18M12708

Refund procedures:

- Apply for full refund on your net/published fare level via your GDS and quote the following reference number:

AUTHSW18M12708

- Full refunds for unused tickets will be granted regardless of terms and conditions of the fare (even non-refundable tickets).
- Please note: all refunds must be processed within 7days from receipt of request for the refund by passenger.

You can contact any nearest Air Namibia reservation/ticketing office or at below office for further details:

NAMIBIA

Tel: 00 264 61 299 6111

Email: callcentre@airnamibia.aero

END

ATTACHMENT

<u>2018/19 Festive Season Flights Cancellation</u>			
<u>December 2018</u>	<u>January 2019</u>	<u>December 2018</u>	<u>January 2019</u>
<u>Regional</u>	<u>Regional</u>	<u>Domestic, Regional</u>	<u>Domestic, Regional</u>
<u>LOS/ACC</u>	<u>LOS/ACC</u>	<u>NDU/MPA</u>	<u>NDU/MPA</u>
24, 26, 31 DEC SW507/8	02 JAN SW507/8	24-31 DEC SW125, SW126, SW133, SW134	01-04 JAN SW125, SW126, SW133, SW134
<u>LAD</u>		<u>OND</u>	<u>OND</u>
24, 31 DEC SW303/4		24-31 DEC SW101/2	01-04 JAN SW101/2
		24, 31 DEC SW105/6	
<u>CPT</u>	<u>CPT</u>	24-31 DEC SW107/8	01-04 JAN SW107/8
		25-26 DEC SW103/4, SW153/4	01-02 JAN SW103/4, SW153/4
24 DEC SW709	01 JAN SW700, SW703, SW708, SW709, SW715/6	NB: SW103/104 to operate daily throughout the festive season except on the days indicated	
25 DEC SW700, SW703, SW708, SW709, SW715/6			
26 DEC SW700			
		<u>LUD/OMD</u>	<u>LUD/OMD</u>
<u>HRE</u>	<u>HRE</u>	24-31 DEC SW143/4/5/6	01-04 JAN SW143/4/5/6
25 DEC SW411/2	01 JAN SW411/2		
		<u>WVB</u>	<u>WVB</u>
<u>JNB</u>	<u>JNB</u>	24 DEC SW167	01 JAN SW164/7
23 DEC SW729	01 JAN SW722, SW723, SW726, SW727, SW728, SW729, SW730, SW737	25-26 DEC SW164/7	02 JAN SW164
		27 DEC SW164	
		31 DEC SW167	

24 DEC SW722, SW727, SW728, SW729, SW737	02 JAN SW722, SW723, SW726, SW727, SW728, SW729, SW730	<u>December 2019</u>	<u>January 2020</u>
25-26 DEC SW722, SW723, SW726, SW727, SW728, SW729, SW730, SW737	03-05 JAN SW722, SW727, SW728, SW729	VFA 25 DEC SW405, SW406	VFA 01 Jan SW405, SW406
27 DEC SW722, SW727, SW728, SW729, SW730	06 JAN SW722		
28-30 DEC SW722, SW727, SW728, SW729		<u>December 2019</u> Intercontinental- FRA 24 DEC: SW285/6 25 DEC: SW286 26 DEC: SW285 31 DEC: SW285/6	
31 DEC SW722, SW727/8, SW729, SW737			
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<u>GBE-DUR</u>			
24, 31 DEC SW741, SW742			

END...