



OFFICE OF THE MANAGING DIRECTOR

Tel: (+264 61) 285 7196 / (+264 81) 253 1450
Fax: (+ 264 61) 256 715
Enquiries: Mr. Mufaro Nesongano
Manager: Corporate Communications and Online Media
Email: MNesongano@nwr.com.na

189 Erkrath Building
Independence Avenue
Private Bag 13378
Windhoek, Namibia
www.nwr.com.na

MEDIA RELEASE

Improvements at NWR resorts, nearing completion

Windhoek, 26 July 2017 – Namibia Wildlife Resorts (NWR) earlier this year undertook to improve its /Ai-/Ais Hotsprings and Spa, Terrace Bay resort and Okaukuejo restaurant. The upgrades were aimed at bringing the facilities up to date and to a standard that its guests have come to expect from the tourism establishment.

/Ai-/Ais Hotsprings and Spa, which was partially closed, underwent a major facelift. Some of the work that was done is the upgrade of the entire sanitary fittings in the rooms, the replacement of the spa pool tiles and the refurbishment of the restaurant and storeroom. The entire resort was also painted to refresh its look.

“Telios Namibia Consulting Engineers (Pty) Ltd who are managing the project has assured NWR that the resort will be fully functional from 4 August 2017. Based upon a further assessment that was not part of the initial renovations, Telios Namibia Consulting Engineers (Pty) Ltd have committed to renovating the VIP rooms to bring them to the standard of the rest of the resort. “These renovations are envisioned to be completed within the first week of September 2017,” said Mrs Zelna Hengari, NWR’s Managing Director.

Mrs Hengari further said, “with regards to the Okaukuejo restaurant, 80% of the work has been completed with some minor work remaining to be done. It is worthy to note that all the pool areas have been tiled. When it comes to Terrace Bay, 90% of the work has been done with minor touch ups remaining”.

Mrs Hengari is delighted at the progress that has been completed thus far, however, she was saddened at the impact that some of the renovations have had on their guest experience. "Our guests are our number one priority and we want to assure them that we do appreciate their business and will always strive to enhance their experience at our facilities," concluded Mrs Hengari.

- ENDS -

NWR's Vision is to be "a recognised leader in tourism and hospitality services in Namibia". For more information, please contact: Mufaro Nesongano on (+264 61) 285 7196 / (+264 81) 253 1450 or email: MNesongano@nwr.com.na.